



Colorado Department of Law  
Consumer Protection Section, UCCC  
Ralph L. Carr Colorado Judicial Center  
1300 Broadway, 6th Floor  
Denver, CO 80203  
Phone: (720) 508-6012  
Fax: (720) 508-6033  
E-mail: [uccc@state.co.us](mailto:uccc@state.co.us)

Dear Consumer:

The Colorado Uniform Consumer Credit Code (UCCC) regulates consumer loans and consumer credit, payday loans, subprime mortgage loans, credit repair, tax refund anticipation loans, rent-to-own transactions, and credit counseling and debt settlement companies.

TO FILE A COMPLAINT:

1. Enclose **one** copy of all documents about your complaint. DO NOT SEND ORIGINALS.

We will review your complaint to determine if our office has the statutory authority to proceed. If we have jurisdiction, we may send a copy of your complaint to the company for its response. You will receive a copy of the company's response unless it is kept for additional investigation.

If we do not have jurisdiction over the matter, we will refer your complaint to the proper authority. We will notify you if we are unable to assist you.

It may take time to investigate your complaint. If a lawsuit has been filed against you, it is important that you appear in court and respond to all legal documents, as we cannot reverse a court order.

We are prohibited by law from giving legal advice. To preserve any legal rights you may have, you may wish to consult a private attorney about your legal options under the law.



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Company's Name		
Address		
City	State	Zip
Phone Number		

By submitting this complaint electronically, I hereby certify I am the above listed individual and authorize the above listed company and/or its agents to discuss the details of my complaint with representatives of the Colorado Attorney General's Office. I verify I have read the preceding information and it is true to the best of my knowledge.

**SIGNATURE**

DATE \_\_\_\_\_